



*POLICY NAME:*

**STUDENT PROBLEM SOLVING**

*RESPONSIBILITY For  
Development/Review:*

	<p>All oral and/or written materials presented for mediation or grievance under this policy will be confidential. All involved parties/participants are obligated to hold all matters related to mediation and grievance in confidence to the extent permitted by law. Any grievance would be handled according to the policies and procedures in the University Student Handbook <a href="https://www.mercyhurst.edu/handbook">https://www.mercyhurst.edu/handbook</a> Student Grievance Policy.</p> <p>The University Grievance Policy is published and available at: <a href="http://www.mercyhurst.edu/title-ix-policies-and-procedures">http://www.mercyhurst.edu/title-ix-policies-and-procedures</a>. This policy outlines the definition and procedural process for filing and handling of a complaint.</p>
<i>OTHER NOTES:</i>	